

# **QUALITY ASSURANCE**

# QA 6.12 ASSESSMENTS PERFORMED BY THIRD PARTIES PROCEDURE

Cork ETB Quality Assurance Unit - Version 3.0 September 2023

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## **PURPOSE**

The purpose of this procedure is to ensure assessments carried out on behalf of Cork ETB by 3<sup>rd</sup> parties are consistent and compliant with the requirements of both Cork ETB and the relevant certifying bodies' quality procedures.

### SCOPE

This procedure covers three types of engagement:

- 2<sup>nd</sup> party provider where a 2<sup>nd</sup> party is engaged partially or wholly by Cork ETB to both deliver training and carry out relevant assessments on behalf of Cork ETB
- 3<sup>rd</sup> party provider where a 3rd party is engaged either partially or wholly by an agent of Cork ETB such as a 2<sup>nd</sup> party provider to either deliver training and/ or carry relevant assessments on behalf of Cork ETB
- 3<sup>rd</sup> party certification where an independent certifying body is engaged either by Cork ETB directly or as an agent of Cork ETB to assess learners who have completed training to enable them to achieve the certification which that awarding body provides. Examples of such bodies Cork ETB currently engages with include: CIBTAC, ITEC, METLAB, OFTEC, SOLAS

### RESPONSIBILITIES

- It is the responsibility of all 2<sup>nd</sup> party and 3<sup>rd</sup> party providers to comply with Cork ETB assessment procedures
- It is the responsibility of 3<sup>rd</sup> party certification bodies to engage with Cork ETB or our agents
- It is the responsibility of Cork ETB staff to ensure all 2<sup>nd</sup> party and 3<sup>rd</sup> party providers comply with Cork ETB assessment processes
- It is the responsibility of Cork ETB or our agents to comply with the quality assurance providers of 3<sup>rd</sup> party certification bodies

 It is the responsibility of Cork ETB staff to ensure any 2<sup>nd</sup> or 3<sup>rd</sup> party providers have access to the same supports and resources as others involved in assessment and that learners are not disadvantaged

### PROCEDURE

### 6.12.1 2<sup>nd</sup> Party Providers

Where a 2<sup>nd</sup> party provider has been awarded a contract by Cork ETB to deliver training as their agent, they are bound by both the quality assurance requirements of Cork ETB and/or the relevant certifying body.

#### 6.12.2 3<sup>rd</sup> Party Providers

In some instances, a 2<sup>nd</sup> party provider may require additional expertise for programme delivery and assessment and may engage a 3<sup>rd</sup> party provider as per procurement procedures.

### 6.12.3 3<sup>rd</sup> Party Certification Bodies

Where certification is being provided by a 3<sup>rd</sup> party who has responsibility for assessing learners to ensure they meet the criteria for the award provided by Cork ETB, then the 3<sup>rd</sup> parties' quality assurance systems take precedence, however Cork ETB's own Quality Assurance processes in terms of assessment will, where relevant also apply. Cork ETB will ensure all evidence generated is maintained. Cork ETB or its agent (approved 2<sup>nd</sup> or 3<sup>rd</sup> party provider) will generate and maintain a record of learner evidence, certificate application documentation and ensure all Cork ETB records are updated in terms of learner's evidence of attainment.

## **DOCUMENT DETAILS**

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